			СОМ	PLIANCE S	TATUS		
	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
	Sustainability Compliance Report						
	A. General Principles						
	A1. Strategy, Policies and Targets						
A1.1	Material environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the partnership's board of directors.	Х					Corporate Governance, page 122-177 Committee Structures and Policies, page 135 Our Value Creation Model, page 46-48 Determining the Prioritization, page 42-43 Integrated Annual Report 2024- https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
A1.1	ESG policies (e.g. Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Board of Directors of the corporation.	X					HomePage, Investor Relations, Corporate Governance, Policies https://www.vakifbank.com.tr/en/investor- relations/corporate-governance/policies
A1.2	Short- and long-term targets set within the scope of ESG policies were disclosed to the public.	Х					Our Medium and Long-Term (3 to 5 Years) Goals, page 52-53 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
	A2. Implementation/ Monitoring						
A2.1	The committees and/ or units responsible for the implementation of ESG policies and the highest level officials in the partnership related to ESG issues and their duties have been identified and disclosed to the public.	X					Corporate Governance, page 122-177 Committee Structures and Policies, page 136-137 Sustainability Management, page 172-173 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report Home Page, Investor Relations, Sustainability, Governance Structure https://www.vakifbank.com.tr/en/our-bank/sustainability/governance-structure
A2.1	Activities carried out within the scope of policies by the responsible committee and/or unit were reported to the board of directors at least once a year.	X					Corporate Governance, page 122-177 Committee Structures and Policies, page 136-137 Number of Meetings and Decisions of the Committee, page 136-137 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
A2.2	In line with the ESG targets, implementation and action plans were created and disclosed to the public.	X					Integrated Thinking in VakifBank, page 30-55 Our Medium and Long-Term (3 to 5 Years) Goals, page 52-53 Our Material Topics and Sustainability Approach, page 40-45 Responsible Finance, page 68-69 Corporate Social Responsibility at VakifBank, page 96-97 Human Rights, Equal Opportunity and Diversity, page 108 Climate Change and Environmental Performance of the Bank, page 120-121 Annex 3: Environmental Performance Indicators, page 503 Annex 4: Social Performance Indicators, page 504-507 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report Climate Transition Plan, https://www.vakifbank.com.tr/en/our-bank/sustainability/climate-transition-plan
A2.3	The ESG Key Performance Indicators (KPI) and the level of reaching these indicators on a yearly basis were disclosed to the public.	X					Our Performance Indicators by Capital Elements, page 49 Annex 3: Environmental Performance Indicators, page 503 Annex 4: Social Performance Indicators, page 504-507 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
A2.4	Discloses the innovation activities that improve the sustainability performance for business processes or products and services.	X					Our Material Topics and Sustainability Approach, page 40-45 Our Contributions to Sustainable Development Goals and Our Strategies, page 54 Responsible Finance and Sustainable Development, page 62-69 Sustainability Management, page 172-173 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
	A3. Reporting						
A3.1	In the annual reports, information on the sustainability performance, goals and actions of the partnership is given in an understandable, accurate and adequate manner.	Х					Integrated Thinking in VakıfBank, page 30-55 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
A3.2	Gives information about which of the United Nations (UN) 2030 Sustainable Development Goals its activities are related to.	X					The Relation of Our Material Topics with Capital Components and UN Sustainable Development Goals, page 44 Our Contribution to the Sustainable Development Goals and Our Strategies, page 54-55 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
A3.3	Makes disclosures regarding the lawsuits filed and/or concluded against environmental, social and corporate governance issues.	X					Other Information on the Bank and its Activities, page 161 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
	A4. Verification						
A4.1	Discloses publicly its sustainability performance measurements, if verified by independent third parties (independent sustainability assurance providers).	X					Independent Assurance Statement, page 176 Annex 5: Reporting Guidelines for Integrated Annual Report, page 508-513 Annex 6 Verification Statement, page 514 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
	B. Environmental Principles						
В1	Discloses its policies and practices, action plans in relation to environmental management, environmental management systems (known by the ISO 14001 standard) and programs).	X					Integrated Thinking in VakıfBank, page 30-55 Our Medium and Long-Term (3 to 5 Years) Goals, page 52-53 Climate Change and Environmental Performance of the Bank, page 120-121 Safe Working Environment, page 110-111 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report Environmental Policy, https://vbassets.vakifbank.com.tr/investor- relations/policies/environmental-policy.pdf
B2	The scope of the report, the reporting period, the reporting date, and the limitations regarding the reporting conditions were disclosed to the public regarding the environmental reports prepared in providing information on environmental management.	X					About the Report, page 10 Annex 5: Reporting Guidelines for Integrated Annual Report, page 508-513 Annex 6 Verification Statement, page 514 Annex 11: Task Force on Climate-Related Financial Disclosures (TCFD), page 552 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report CDP Water Security Report 2024, https://www.vakifbank.com.tr/en/our-bank/ sustainability/reports-and-certificates
B4	Environmental targets included in the rewarding criteria within the scope of performance incentive systems on the basis of stakeholders (such as members of the Board of Directors, managers and employees) have been disclosed to the public.	X				In our bank's performance system, there are objectives related to ESG, but not all of these objectives are disclosed to the public.	Our Medium and Long-Term (3 to 5 Years) Goals, page 52-53 Annex 9: UN Global Compact (UNGC) Communication on Progress, page 550 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report CDP Water Security Report 2024, CDP Climate Change Report 2024, page 61 https://www.vakifbank.com.tr/en/our-bank/sustainability/reports-and-certificates

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
B5	How the priority environmental issues are integrated into business goals and strategies has been publicly disclosed.	X					Our Medium and Long Term (3 to 5 Years) Goals, page 52-53 Our Material Topics and Sustainability Approach, page 40-45 Sustainability Management, page 172-173 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
В7	It has been publicly disclosed how environmental issues are managed and integrated into business objectives and strategies throughout the partnership value chain, including the operational process, including suppliers and customers.	X					Supplier Selection and Compliance Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/supplier-selection-and- compliance-policy.pdf
B8	Whether relevant organizations and non - governmental organizations on the environment are involved in the policy - making processes and the collaborations with these institutions and organizations were disclosed to the public.	X					Memberships and Collaborations, page 95 Integrated Annual Report 2024 https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
В9	Periodically reports information about its environmental impacts comparatively in the light of environmental indicators; Greenhouse gas emissions Scope-1 (Direct), Scope-2 (Indirect from purchased energy), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity implications)	X					Annex 3: Environmental Performance Indicators, page 503 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
B10	Discloses the standards, protocols, methodology and base year details for collecting and calculating its data	Х					Annex 3: Environmental Performance Indicators, page 503 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
B11	Discloses the status of environmental indicators for the reporting year in comparison with previous years (increase or decrease)	Х					Annex 3: Environmental Performance Indicators, page 503 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
B12	Sets and discloses its short-term and long-term targets for mitigating its environmental impacts. Also provides information about the progress achieved, if applicable, in the reporting period with respect to the targets it has set previously.	X					Our Medium and Long Term (3 to 5 Years) Goals, page 52-53 Climate Change and Environmental Performance of the Bank, page 120-121 Climate Transition Plan https://www.vakifbank.com.tr/en/our-bank/sustainability/climate-transition-plan
B13	A strategy to combat the climate crisis has been created and the planned actions have been publicly announced.	X				Our bank has released the Climate Transition Plan as part of the efforts to combat the climate crisis. Additionally, VakıfBank has initiated comprehensive actions in line with the SBTi targets and strategies.	Climate Risk, page 167 Sustainability Management, page 172-173 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report CDP Water Security Report 2024, CDP Climate Change Report 2024, Climate Transition Plan https://www.vakifbank.com.tr/en/our-bank/ sustainability/climate-transition-plan

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
B14	Programs or procedures have been established and disclosed to the public in order to prevent or minimize the potential negative impact of products and/or services on the environment.	x				In the context of the Environmental and Social Impact Management Policy within the Loan Processes, the Environmental and Social Risk Management System is applied for loan applications of 20 million USD and above. During the environmental and social risk assessment stage, companies are required to provide annual greenhouse gas emission data. In the subsequent stages, it is aimed to fulfill different types of information requests using this infrastructure as needed.	Home Page, Our Bank, Sustainability Environmental and Social Risk Management System (ESMS) https://www.vakifbank.com.tr/en/our-bank/ sustainability/environmental-and-social-risk- management-system-esms Home Page, Our Bank, Sustainability, Environmental and Social Risk Management System (ESMS) https://www.vakifbank.com.tr/en/our-bank/ sustainability/environmental-and-social-risk- management-system-esms Home Page, Our Bank, Sustainability, Corporate Social Responsibility https://www.vakifbank.com.tr/en/our-bank/ sustainability/corporate-social-responsibility Our Material Topics and Sustainability Approach, page 40-45 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
B14	Actions have been taken to reduce greenhouse gas emissions of third parties (e.g. suppliers, subcontractors, dealers, etc.) and these actions have been disclosed to the public.	X				In the context of the Environmental and Social Impact Management Policy within the Loan Processes, the Environmental and Social Risk Management System is applied for loan applications of 20 million USD and above. During the environmental and social risk assessment stage, companies are required to provide annual greenhouse gas emission data. In the subsequent stages, it is aimed to fulfill different types of information requests using this infrastructure as needed.	Supplier Selection and Compliance Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/supplier-selection-and- compliance-policy.pdf
B15	The environmental benefits/benefits and cost savings of initiatives and projects aimed at reducing environmental impacts have been disclosed to the public	X				Environmental and Social Impact Analysis: The calculation of benefits/gains and cost savings in the analysis process of environmental and social risks during the credit allocation process is not publicly disclosed.	Our Sustainability Approach, page 40-45 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
B16	Energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) data are publicly disclosed as Scope -1 and Scope -2.	X					Annex-3 Environmental Performance Indicators, page 503 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report CDP Corporate Questionnaire https://www.vakifbank.com.tr/en/our-bank/ sustainability/reports-and-certificates
B17	Public disclosure was made about the electricity, heat, steam and cooling produced in the reporting year	Х					Annex-3 Environmental Performance Indicators, page 503 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
B18	Studies on increasing the use of renewable energy and the transition to zero or low carbon electricity have been made and publicly announced.	Х					Annex-3 Environmental Performance Indicators, page 503 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
B19	Renewable energy production and usage data is publicly disclosed.	Х					Annex-3 Environmental Performance Indicators, page 503 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
B20	Energy efficiency projects have been carried out and the amount of energy consumption and emission reduction achieved through energy efficiency projects has been disclosed to the public.	X					Annex-3 Environmental Performance Indicators, page 503 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
B21	Water consumption, if any, amounts of water drawn, recycled and discharged from underground or above ground, its sources and procedures have been disclosed to the public.	Х					Annex-3 Environmental Performance Indicators, page 503 Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report CDP Corporate Questionnaire 2024, https://www.vakifbank.com.tr/en/our-bank/sustainability/reports-and-certificates
B22	It has been publicly disclosed whether its operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).				х	Our operations and activities are not included in a carbon pricing system.	
B23	Information on carbon credits accumulated or purchased during the reporting period has been disclosed to the public.	Х					Climate Change and Environmental Performance of the Bank, page 120-121 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
B24	If carbon pricing is applied within the partnership, the details are disclosed to the public.				Х	Due to not being included in the Carbon Pricing system, this information is not available.	
B25	The platforms where the partnership discloses its environmental information are publicly disclosed.	Х					Our Social and Relational Capital, page 90-103 Memberships and Collaborations, page 95 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
	C. Social Principles						
	C1. Human Rights and Employee Rights						
C1.1	The Corporate Human Rights and Employee Rights Policy has been established in a way to cover the Universal Declaration of Human Rights, ILO Conventions ratified by Türkiye and other relevant legislation, those responsible for the implementation of the policy have been determined and the policy and those responsible have been disclosed to the public.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies Human Rights and Employee Rights Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/human-rights-and-employee- rights-policy.pdf
C1.2	Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race, religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non - discrimination) are included in its policy on employee rights.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies Equal Opportunity Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/equal-opportunity-policy.pdf Human Rights and Employee Rights Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/human-rights-and-employee- rights-policy.pdf Supplier Selection and Compliance Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/supplier-selection-and- compliance-policy.pdf
C1.3	Measures taken along the value chain regarding the observance of certain economic, environmental, social factors (low -income groups, women, etc.) or minority rights/equality of opportunity have been publicly disclosed.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Human Rights and Employee Rights Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/human-rights-and-employee- rights-policy.pdf Equal Opportunity Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/equal-opportunity-policy.pdf

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
C1.4	Developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor were disclosed to the public.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Human Rights and Employee Rights Policy https://vbassets.vakifbank.com.tr/investor-relations/policies/human-rights-and-employee-rights-policy.pdf
C1.5	Investment in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Human Rights and Employee Rights Policy https://vbassets.vakifbank.com.tr/investor-relations/policies/human-rights-and-employee-rights-policy.pdf
C1.5	Dispute resolution processes have been determined by establishing mechanisms for employee complaints and resolution of disputes.	X				In this context, various reporting channels have been established within our bank. Records submitted through the Ethics Hotline are handled within the scope of internal communication channels of the bank.	Ethical Principles of Banking, page 168 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Ethical Principles https://vbassets.vakifbank.com.tr/investor- relations/policies/ethical-principles.pdf
C1.5	Activities carried out within the reported period to ensure employee satisfaction were disclosed to the public.	X				An annual Employee Engagement Survey is conducted to enhance the experience of employees. In addition, periodic Employee Experience visits are carried out.	Employee Engagement and Satisfaction, page 106-107 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
C1.6	Occupational health and safety policies have been established and disclosed to the public	Х					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Occupational Health and Safety Policy https://vbassets.vakifbank.com.tr/investor-relations/policies/occupational-health-and-safety-policy.pdf
C1.6	Measures taken to prevent occupational accidents and protect health and accident statistics have been disclosed to the public.	X					Our Intellectual Capital, page 70-83 Annex 4: Social Performance Indicators, page 504-507 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report

		COMPLIANCE STATUS					
	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
C1.7	Personal data protection and data security policies have been established and disclosed to the public.	X					Home Page, Our Bank, Privacy Conditions and Protection of Personal Data https://www.vakifbank.com.tr/en/our-bank/ privacy-conditions-and-protection-of-personal-data
C1.8	Ethics policy is established and disclosed to the public.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Ethical Principles https://vbassets.vakifbank.com.tr/investor- relations/policies/ethical-principles.pdf
C1.9	Information meetings and training programs were organized for employees on ESG policies and practices.	X					Home Page, Investor Relations, Sustainability, Corporate Governance, Policies, Corporate Social Responsibility https://www.vakifbank.com.tr/en/our-bank/ sustainability/corporate-social-responsibility Integrated Annual Report 2024, Financial Inclusion page 86-89 https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
C1.10	The Corporate Human Rights and Employee Rights Policy has been established in a way to cover the Universal Declaration of Human Rights, ILO Conventions ratified by Türkiye and other relevant legislation, those responsible for the implementation of the policy have been determined and the policy and those responsible have been disclosed to the public.	x					Employee Development and Training, page 114-115 Compliance and Audit, page 169-170 Safe Working Environment, page 110-111 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
	C2. Stakeholders, International Standards and Initiatives						
C2.1	The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed to the public.	X					Customer Satisfaction Policy, https://vbassets.vakifbank.com.tr/investor- relations/policies/customer-satisfaction-policy.pdf

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
C2.2	Information about the communication with stakeholders (which stakeholder, subject and frequency) is publicly disclosed.	X					Our Material Topics and Sustainability Approach, page 40-45 Stakeholder Communication and Transparency, page 94-95 Customer Experience and Satisfaction, page 92-93 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report Customer Satisfaction Policy https://vbassets.vakifbank.com.tr/investor- relations/policies/customer-satisfaction-policy.pdf
C2.3	International reporting standards adopted in reporting are explained.	X					Annex 9: UN Global Compact (UNGC) Communication on Progress, page 550 Annex 10: UN Principles for the Empowerment of Women (UN WEPs) Progress Report, page 551 Annex 11: Task Force on Climate-Related Financial Disclosures (TCFD), page 552 Annex 12: GRI Standards Content Index, page 553-561 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
C2.4	Principles adopted, signatory or member international organizations, committees and principles regarding sustainability have been disclosed to the public.	X					Our Material Topics and Sustainability Approach, page 40-45 Sustainability Management, page 172-173 Memberships and Collaborations, page 95, Annex 9: UN Global Compact (UNGC) Communication on Progress, page 550 Annex 10: UN Principles for the Empowerment of Women (UN WEPs) Progress Report, page 551 Annex 11: Task Force on Climate-Related Financial Disclosures, page 552 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report
C2.5	Improvements have been made and studies have been carried out in order to be included in the BIST Sustainability Indices and/ or international index providers.	X					Our Material Topics and Sustainability Approach page 40-45 Sustainability Management, page 172-173 Memberships and Collaborations, page 95 Corporate Governance Principles Compliance Report Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report

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	PRINCIPLES	YES	NO	PARTIAL	IRRELEVANT	EXPLANATION	REPORT INFORMATION ON PUBLICLY DISCLOSED INFORMATION (Page number, menu name on the website)
	D. Corporate Governance Principles						
D1	Stakeholders' opinion were sought in determining the measures and strategies in the field of sustainability.	Х					Our Material Topics and Sustainability Approach, page 40-45 Committees, page 136-137 Sustainability Management, page 172-173 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor-relations/financials/integrated-annual-report
D2	Social responsibility projects, awareness activities and trainings have been carried out to raise awareness about the issue of sustainability and its importance.	X				Within the scope of In-House Social Responsibility Projects: 1) An awareness event for Chair Assembly was held in December in collaboration with the Spinal Cord Paralytics Association of Türkiye, in observance of December 3rd, International Day of Persons with Disabilities. 2) The VakıfBank Ebru Children's Club exhibition was held in support of the Foundation for Children with Cancer (KAÇUV). 3) In 2024, a coffee waste collection project was carried out at the VakıfBank Headquarters. A sales event was organized for products made from upcycled coffee waste. 4) In 2024, sales events were organized in collaboration with non-governmental organizations. 5) As part of the VakıfBank Goodness Ambassadors Storytelling school visit, a sustainability-themed event was held.	Our Social and Relational Capital, page 90-103 Corporate Social Responsibility at VakifBank, page 96-97 Integrated Annual Report 2024, https://www.vakifbank.com.tr/en/investor- relations/financials/integrated-annual-report Corporate Social Responsibility https://www.vakifbank.com.tr/en/our-bank/ sustainability/corporate-social-responsibility